

Sec. 13-25. - Rights and duties granted by COPCN.

- (a) Acceptance of a primary provider COPCN, which may include Endorsements for Transport, routinely Transport BLS, or Air Ambulance, shall obligate the applicant to:
  - (1) Provide ALS Services to the entire service Area pursuant to the Endorsements included on the COPCN;
  - (2) Respond to all emergency medical calls in the assigned service Area;
  - (3) Meet the Response Time requirements of the Rules and Regulations;
  - (4) When requested by a requesting agency, respond to another COPCN Holder's Area when the COPCN holder for that area is unable to respond, unless it will remove all coverage from its assigned area;
  - (5) Abide by all requirements of this Division and rules and regulations adopted by the Board, and all applicable federal, state and local laws;
  - (6) Provide access to the applicant's business, ALS vehicles and ALS Units, and air ambulances as applicable, for inspection by the Administrator pursuant to Section 13-26 of this Division;
  - (7) Post, at the place of business, a copy of the fee schedule required under this Division;
  - (8) Provide EMS and Patient Transport at no cost to the Patient when requested by the Administrator because an emergency Evacuation of persons with special needs from an Area is required due to a declared local state of emergency;
  - (9) Submit to the Administrator any changes or any requested changes in the fee schedule at least sixty (60) days prior to the effective date of such change, and all documentation which justifies the fee change;
  - (10) Notify the Administrator at least one hundred twenty days (120) days prior to the termination or reduction of any service;
  - (11) Perform only those services specifically authorized by its COPCN and its endorsement(s), and abide by all conditions, restrictions, limitations, and exclusions as identified on the COPCN;
  - (12) Provide the Administrator with copies of updated, current records and/or data which pertain to the COPCN application and vehicle data, within thirty (30) days of any change to said records; and
  - (13) Adopt the countywide approved Trauma Transport Protocols, or more stringent standards as approved by the COPCN Holder's Medical Director.
- (b) Acceptance of a Secondary Provider COPCN with an ALS transport endorsement and/or a BLS Inter-Facility Transfer Endorsement shall obligate the applicant to:
  - (1) Respond pursuant to the Endorsements applicable to the Secondary Provider;
  - (2) Respond to another COPCN Holder's area, when requested to do so by the agency's dispatch,

for emergency medical calls when the COPCN holder for that area is unable to respond, unless it will remove all coverage from its assigned area;

- (3) Abide by all requirements of this Division and rules and regulations adopted by the Board and all applicable federal, state and local laws;
  - (4) Meet the Response Time requirements of the Rules and Regulations;
  - (5) Provide access to the applicant's business and ALS units. BLS transfer units utilized for non-emergency inter-facility transfers or air ambulances for inspection by the Administrator pursuant to Section 13-26 of this Division;
  - (6) Post at the place of business a copy of the fee schedule required under this Division;
  - (7) Submit to the Administrator any changes or any requested changes in the fee schedule at least sixty (60) days prior to the effective date of the change and provide all documentation which justifies the fee change;
  - (8) Provide emergency medical Services and patient transport at no cost to the patient when requested by the Administrator because an emergency evacuation of persons is required by a declaration of a local state of emergency by the Board;
  - (9) Notify the Administrator at least one hundred twenty (120) days prior to termination or reduction of any service;
  - (10) Perform only those services specifically authorized by its COPCN endorsement(s), and abide by all restrictions, conditions, limitations, and exclusions as identified on the COPCN;
  - (11) Provide the Administrator with copies of updated, current records and/or data which pertain to the COPCN application and vehicle data within thirty (30) days of any change of said records.
- (c) Acceptance of a Special Secondary Service Provider COPCN shall obligate the COPCN Holder to provide ALS Services in response to emergency calls within the community contracting for the services as specified on the COPCN until the Primary Provider arrives.
- (d) COPCN's are valid only within the service Area specified on the COPCN.

(Ord. No. 2017-030, § 11, 10-17-17)